

PMI Learning Matrix for Occupational Skills in High Demand

OFO Code	OFO Description	Minimum Qualification Required	NQF 1	NQF 2	NQF 3	NQF 4	NQF 5	NQF 6	NQF 7	NQF 8
2019-312201	Production / Operations Supervisor (Manufacturing)	Bachelors / adv dip - NQF 7	GETC Manufacturing, Engineering & Related Industries	NC Production Technology	NC Production Technology	NC Production Technology	Dip Production Management	Dip Production Management	Adv Dip Operations Management	
2019-422201	Inbound Contact Centre Consultant	Elementary Cert - NQF 2		NC Contact Centre						
2019-422206	Call or Contact Centre Agent	Nat Cert - NQF 4				NC 4 Contact Operations				
2019-432201	Production Coordinator	Nat Cert - NQF 4	GETC Manufacturing, Engineering & Related Industries	NC Production Technology	NC Production Technology	NC Production Technology				
2019-522201	Retail Supervisor	Higher Cert - NQF 5	GETC Food & Beverage Handling	NC W & R Operations	NC W & R Operations	FETC W & R Management	HC Operations Management			
2019-522301	Sales Assistant (General)	Occupational Cert - NQF 3		NC W & R Operations	NC W & R Operations					
2019-252201	Systems Administrator	Dip / Adv Cert - NQF 6			NC: IT: End user computing	FETC: IT Systems Development	NC: IT Systems			
2019-351301	Computer Network Technician	Dip / Adv Cert - NQF 6			NC: IT: End user computing	FETC: IT Technical Support	NC: IT Systems Support			
2919-652302	Fitter & Turner	Occupational Cert - NQF 4				Apprenticeship				
2019-653306	Diesel Mechanic	Occupational Cert - NQF 4				Apprenticeship				

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2019-121901	Corporate General Manager	Bachelors, post graduate diploma or bachelors - NQF 8			NC Management	FETC Generic Management	NC Generic Management / HC Business Management			
2019-122105	Customer Service Manager	Diploma / adv cert -NQF 6				FETC Marketing	NC Customer Management			
2019-132102	Industrial Production Manager	Bachelors or adv dip - NQF 7	GETC Manufacturing, Engineering & Related Industries	NC Production Technology	NC Production Technology	NC Production Technology	Dip Production Management	Dip Production Management	Adv Dip Operations Management	Bcomm Hons Operation and Quality Management
2019-132106	Manufacturing Quality Manager	Dip / adv cert - NQF 6	GETC Manufacturing, Engineering & Related Industries	NC Production Technology	NC Production Technology	NC Production Technology	Dip Production Management	Dip Production Management		
2019-132107	Quality Manager	Bachelors / adv dip - NQF 7	GETC Manufacturing, Engineering & Related Industries	NC Production Technology	NC Production Technology	NC Production Technology	Dip Production Management	Dip Production Management	Adv Dip Operations Management	Bcomm Hons Operation and Quality Management
2019-132401	Supply and Distribution Manager	Occupational Cert - NQF 6	GETC Transport	NC W & R Distribution	NC Freight Handling	FETC W & R Management	HC Operations Management	Adv Cert Operations Management		
2019-132402	Logistics Manager	Bachelors / adv dip - NQF 7	GETC Transport	NC W & R Distribution	NC Freight Handling	FETC W & R Management	HC Operations Management	Adv Cert Logistics Management	Adv Dip Operation Management	
2019-132404	Warehouse Manager	Dip / adv cert - NQF 6	GETC Transport	NC W & R Operations	NC W & R Operations	FETC W & R Management	HC Operations Management	Adv Cert Operations Management		
2019-142103	Retail General Manager	Occupational Cert - NQF 6	GETC Food & Beverage Handling	NC W & R Operations	NC W & R Operations	FETC W & R Management	HC Operations Management	Adv Cert Operations Management		