



THE POWER OF POTENTIAL



**Unaudited Group results**

For the six months ended 31 August 2014

## SALIENT FEATURES

Revenue for the period **increased** by **12%** to R6,4 billion

Normalised EBITDA margin **up** from 4,4% to **4,7%**

Normalised earnings per share **increased** by **9%** to 191,7 cents per share

Normalised EBITDA for the period **increased** by **21%** to R299,7 million

Headline earnings per share **increased** by **573%** to 150,9 cents per share

Cash conversion ratio **up** from 48% in the previous financial year to **128%**

Debtors' days **improved** from previous financial year end level of 48 days to **41 days**

Cash interim dividend of **60 cents per share** declared

Gearing **down** from previous financial year end level of 37% to **24%**

South African operations well prepared for new labour legislation

Strong organic performance from blue-collar segment

Labour Solutions Australia (LSA) integrated and is well positioned for growth

# Unaudited statement of consolidated normalised earnings\*

for the six months ended 31 August 2014

|                                                                                                  | Six months to<br>31 August<br>2014<br>R'000 | Six months to<br>31 August<br>2013<br>R'000 | Year to<br>28 February<br>2014<br>R'000 | Six<br>months<br>%<br>change |
|--------------------------------------------------------------------------------------------------|---------------------------------------------|---------------------------------------------|-----------------------------------------|------------------------------|
| <b>Revenue</b>                                                                                   | <b>6 364 090</b>                            | 5 671 074                                   | 11 802 415                              | 12%                          |
| Cost of sales                                                                                    | (5 382 325)                                 | (4 782 663)                                 | (9 891 844)                             | (13%)                        |
| <b>Gross profit</b>                                                                              | <b>981 765</b>                              | 888 411                                     | 1 910 571                               | 11%                          |
| Other income                                                                                     | 69 796                                      | 40 555                                      | 81 603                                  | 72%                          |
| Administrative, marketing, selling and operating expenses                                        | (825 541)                                   | (852 143)                                   | (1 690 301)                             | 3%                           |
| <b>Operating profit</b>                                                                          | <b>226 020</b>                              | 76 823                                      | 301 873                                 | 194%                         |
| Adjusted for:                                                                                    |                                             |                                             |                                         |                              |
| Depreciation                                                                                     | 15 345                                      | 13 494                                      | 28 596                                  | 14%                          |
| Amortisation of intangible assets                                                                | 37 350                                      | 34 563                                      | 65 630                                  | 8%                           |
| Share-based payments                                                                             | 15 178                                      | 122 074                                     | 143 945                                 | (88%)                        |
| Share-based payment expense                                                                      | 35 283                                      | 35 269                                      | 57 140                                  | -                            |
| 2013 BBBEE deal – IFRS 2 one-off, non cash flow, share based payment expense                     | -                                           | 86 805                                      | 86 805                                  | -                            |
| Revaluation of share-based payment liability                                                     | (20 105)                                    | -                                           | -                                       | -                            |
| Lease smoothing                                                                                  | 661                                         | 149                                         | 561                                     | -                            |
| Transaction costs                                                                                | 5 172                                       | -                                           | 3 776                                   | -                            |
| <b>Normalised EBITDA (excluding share based payments, lease smoothing and transaction costs)</b> | <b>299 726</b>                              | 247 103                                     | 544 381                                 | 21%                          |
| Adjusted for:                                                                                    |                                             |                                             |                                         |                              |
| Depreciation                                                                                     | (15 345)                                    | (13 494)                                    | (28 596)                                | (14%)                        |
| Amortisation of intangibles other than those acquired in a business combination                  | (8 855)                                     | (8 911)                                     | (17 835)                                | 1%                           |
| <b>Normalised operating profit</b>                                                               | <b>275 526</b>                              | 224 698                                     | 497 950                                 | 23%                          |
| Net interest paid                                                                                | (43 546)                                    | (36 308)                                    | (68 442)                                | (20%)                        |
| <b>Normalised profit before taxation</b>                                                         | <b>231 980</b>                              | 188 390                                     | 429 508                                 | 23%                          |
| Normalised taxation                                                                              | (53 140)                                    | (42 707)                                    | (107 169)                               | (24%)                        |
| <b>Normalised profit for the period/year</b>                                                     | <b>178 840</b>                              | 145 683                                     | 322 339                                 | 23%                          |
| Share of profits from associates                                                                 | 12 248                                      | 13 339                                      | 33 718                                  | (8%)                         |
| Non controlling interest                                                                         | 526                                         | 2 131                                       | 2 515                                   | -                            |
| <b>Total normalised profit for the period/year</b>                                               | <b>191 614</b>                              | 161 153                                     | 358 572                                 | 19%                          |
| Normalised effective tax rate                                                                    | 23%                                         | 23%                                         | 25%                                     | -                            |
| Normalised earnings per share – cents                                                            | 191.7                                       | 176.5                                       | 384.3                                   | 9%                           |
| Diluted normalised earnings per share – cents                                                    | 181.3                                       | 168.5                                       | 359.9                                   | 8%                           |
| Weighted average no of shares – 000's                                                            | 99 954                                      | 91 279                                      | 93 299                                  | 10%                          |
| Diluted weighted average no of shares – 000's                                                    | 105 698                                     | 95 659                                      | 99 723                                  | 10%                          |

\* Normalised earnings is defined as operating profit adjusted for depreciation, amortisation of intangibles, share-based payments, lease smoothing and one-off transaction costs relating to acquisitions.

# Comments

## Overview

The Adcorp Group performed well and in line with managements' expectations during the six month period ended 31 August 2014.

Group revenues increased by 12% to R6,4 billion whilst normalised earnings before interest, tax, depreciation and amortisation (EBITDA) of R299,7 million were 21% ahead of the prior period's comparable figure. Normalised earnings per share of 191,7 cents were 9% ahead of the prior period.

Pleasing to note is that the Group's cash generation performance was substantially better than in the previous financial year. In this regard, the Group's cash conversion ratio increased to an impressive 128% compared to the disappointing conversion ratio of 48% achieved in the prior financial year.

Also encouraging is the Group's margin performance whereby the normalised EBITDA margin increased to 4,7% (2013: 4,4%). This improved margin is in part reflective of the enhanced back office efficiencies achieved by the Group's shared service centre which is starting to deliver cost, efficiency and scale advantage.

## South Africa

The Group's blue-collar businesses continued to perform well, delivering strong earnings and margin growth. This despite being affected by strike action which negatively impacted volumes.

The new Labour Relations Act (LRA) has now been signed into law although the implementation date has yet to be gazetted. It is likely that the implementation date will be prior to the end of the 2014 calendar year.

Arguably, these long anticipated new labour laws have and will continue to benefit the Group's blue-collar businesses as employers have tended to favour the larger, more sophisticated and reputable providers such as Adcorp who are better positioned to ensure regulatory and legislative compliance.

The white collar businesses were slightly down compared to the prior period and management's expectations. The independent contracting (professional services) business, although down compared to the prior period due to seasonality, was in line with management's expectations. A stronger performance in the second half should be achieved. The contribution from BPO, training and financial services was lower than in the prior period due largely to the significant, downward price revision of a major contract by FMS as reported last year.

## Rest of Africa, Asia and Australia

The Group's African operations which focus predominantly in the areas of mining, oil, gas, exploration and related infrastructure development, continued to show good growth.

Australian independent IT contracting business, Paxus, also achieved solid growth which is reflective of an improving IT employment market in that country.

Indian associate IT solutions business, Nihilent, in which the Group owns a 35% stake, was slightly down on the prior period as a result of the reversal of a provision in the prior period that was no longer required. Excluding the effect of this one-off provision reversal which favoured prior period profits, the business is performing well and achieved real earnings growth at an operational level.

Included in the results for the six month period under review are the results of Labour Solutions Australia (LSA) which was acquired by Adcorp in December 2013. The business is on track to achieve its potential and has integrated well into the Group.

## General

As previously announced on SENS, during April 2014, the Group acquired approximately 30% of the issued shares in Kelly Group Limited (Kelly) for a consideration of R73,8 million.

Subsequent to this, Adcorp made an offer to acquire the remaining shares in Kelly that it does

not own. The proposed transaction is to be effected by way of a scheme of arrangement between Kelly and its shareholders.

The requisite majority of Kelly shareholders to approve such a scheme have voted in favour of the scheme. The proposed takeover of Kelly is now subject to approval by the South African competition authorities.

Significant effort has been focused on improving operational efficiencies and on controlling costs. In this regard, the Group upgraded its ERP system, created a shared service centre and outsourced many of its back office functions to Indian-based Genpact over the past two years.

It is pleasing to note that this strategy is starting to deliver benefits as evidenced by the Group's increasing margins, as discussed, as well as the expense ratio whereby administrative, marketing, selling and operating expenses as a percentage of revenue improved from 15% in the corresponding reporting period to 13% in this reporting period.

## Financial overview

Headline earnings per share of 150,9 cents are 573% higher than the 22,4 cents per share for the comparative prior period. This is as a consequence of the first full period inclusion of the contribution from LSA and the non-repetition of the International Financial Reporting Standards (IFRS) requirement that R87 million be expensed as a once-off, non cash flow share based payment charge to the prior year profits arising from the 2013 BBBEE deal that was finalised, implemented and previously reported with effect 27 August 2013.

Given the above accounting treatment and other IFRS non cash flow charges to profit and loss, the Group has consistently disclosed that its primary measure of performance is normalised earnings. In this regard, shareholders are referred to the statement of consolidated normalised earnings contained in this announcement.

The increase in normalised EBITDA to R299,7 million for the six months ended 31 August 2014 from

R247,1 million for the comparative prior period, is partly due to the inclusion of the Australian business LSA, which was, for the first time included for the full period under review.

The Group's improved normalised EBITDA margin of 4,7% was largely attributable to the traditional blue-collar staffing businesses although this was partially offset by the lower margin in the BPO training and financial services segment.

The Group's overall normalised effective tax rate remained constant at 23% (2013: 23%) and is in line with management's expectations. As reported previously, lower levels of tax deductions were claimed in respect of registered learnerships in compliance with the Income Tax Act while Australian related tax is provided for at a rate higher than the South African corporate tax rate of 28%. Cash management remains a high priority for management and as such the cash conversion ratio was 128% (2013: 93%) as mentioned. Days settlement outstanding (DSO) totalled 41 days (2013: 42 days) which improved substantially from the 48 days reported for the previous financial year end. This result was achieved in the context of the continued challenging collections environment especially relating to our African operations.

Cash generated from operations before working capital increased by 33% mainly due to the higher level of profitability year on year. Successful management of working capital resulted in R65 million being generated when compared to the R9 million being consumed in the prior period. This contributed to R353 million of net cash being generated by operations being 69% higher when compared to the R209 million generated for the prior period.

The Group's overall net gearing percentage reduced to 24% (2013: 25%) from 37% reported for the previous financial year end. During the current period, the Group incurred a 20% increase in net interest paid given the inclusion of the LSA related acquisition debt and higher business activity.

### Basis of preparation

The Group's unaudited summary consolidated interim financial statements (financial results) are prepared in accordance with the requirements of the JSE Limited Listings Requirements for provisional reports, the requirements of the Companies Act applicable to summary financial statements, the framework, measurement and recognition requirements of IFRS, the SAICA Financial Reporting Guides as issued by the Accounting Practices Committee, the Financial Reporting Pronouncements as issued by the Financial Reporting Standards Council and the requirements of IAS 34 Interim Financial Reporting. The accounting policies applied in the preparation of the financial results are in terms of IFRS and are consistent with the accounting policies applied in the preparation of the group's previous consolidated interim financial statements, except for the mandatory adoption of new and revised IFRS, none of which are expected to have a material impact on the financial results.

The financial results have been prepared by the Group Financial Manager, A Viljoen (B.Comm Honours) and supervised by the Group Chief Financial Officer, AM Sher (CA(SA), CFA).

### Contingent liabilities and commitments

Our bankers have guaranteed R8,2 million (2013: R4,9 million) on behalf of the Group to creditors. As at the balance sheet date the Group has outstanding operating lease commitments totalling R111,4 million (2013: R154,7 million) in non-cancellable property leases. The Group has IT capital commitments contracted for of R2,1 million (2013: R18,5 million) relating to the Microsoft Dynamix AX 2012 upgrade.

### Changes to the board of Adcorp

Mr Campbell Bomela retired as an executive director on Monday, 30 June 2014. The board expresses gratitude to him for his services to the Group.

### Declaration of interim dividend

Notice is hereby given that an interim gross dividend of 60 cents per share (2013: 60 cents per share) for the interim period ended 31 August 2014 was declared on Wednesday, 22 October 2014 payable to shareholders recorded in the share register of the Company at the close of business on the record date appearing below. The salient dates pertaining to the final dividend are as follows:

|                                      |                          |
|--------------------------------------|--------------------------|
| Last date to trade                   |                          |
| "cum" dividend                       | Friday, 28 November 2014 |
| Date trading commences "ex" dividend | Monday, 1 December 2014  |
| Record date                          | Friday, 5 December 2014  |
| Date of payment                      | Monday, 8 December 2014  |

Ordinary share certificates may not be dematerialised or rematerialised between Monday, 1 December 2014 and Friday, 5 December 2014, both days inclusive.

In determining the dividends tax (DT) of 15% to withhold in terms of the Income Tax Act for those shareholders who are not exempt from the DT, no secondary tax on companies (STC) credits have been utilised. Shareholders who are not exempt from the DT will therefore receive a net dividend of 51 cents per share. The Company has 104 626 678 ordinary shares in issue and its income tax reference number is 9233/68071/0.

All times provided in this announcement are South African local times. The above dates are subject to change. Any changes will be released on SENS and published in the South African press.

Where applicable, dividends in respect of certificated shares will be transferred electronically to shareholders' bank accounts on the payment date. In the absence of specific mandates, dividend cheques will be posted to shareholders at their own risk. Ordinary shareholders who hold dematerialised shares will have their accounts



at their CSDP or broker credited on Monday, 8 December 2014.

### Events after the reporting date

Subsequent to the closure of the interim financial period ended 31 August 2014 and the date of the approval of these unaudited interim financial statements, namely 22 October 2014, the Group undertook the event mentioned below.

As detailed in the announcement on SENS dated Monday, 1 September 2014, 76% of shareholders elected to receive fully paid ordinary shares as a scrip distribution while 24% of shareholders elected to receive a cash dividend.

Accordingly on Monday, 1 September 2014 share certificates or dividend cheques, where applicable, were posted to certificated shareholders and in the case of dematerialised shareholders, their CSDP or broker accounts were credited on the same date.

### Outlook and prospects

The Group's South African operations are well prepared for the impending changes to labour legislation.

Whilst the full practical implications of these legislative changes are yet to unfold, it is unlikely that they will have any meaningful, negative impact on the Group's overall financial performance.

Consolidation in the South African industry and the tendency of employers to favour the larger, more

reputable suppliers such as Adcorp, all bodes well for the Group's future prospects.

In addition, the Group continues to strengthen its presence and to seek out opportunities across Africa and the Asia Pacific region where it is growing its footprint and is developing a reputation as a player of consequence in these markets.

The potential to deliver work assignments across these various geographies is now a reality. In this regard, the Group has been successful in pursuing a number of cross border opportunities which, given its relatively recent expanded geographic reach, it is uniquely positioned to service. It is anticipated that many more of these cross border opportunities will be in the offing.

Operationally, the focus on costs and operational efficiencies is also paying off.

Given the ongoing consolidation in the South African staffing industry, certainty with regard to South African labour legislation, the Group's focus on the buoyant African and Asia Pacific staffing markets, its strong cash flow generation coupled with the cost and efficiency initiatives mentioned which are now starting to deliver, the Group is well positioned for the future.

These interim results and any forward looking statements have not been reviewed or reported on by the Group's auditors.

*By order of the board*

**MJN Njeke**  
Chairman

**RL Pike**  
Chief Executive Officer

**AM Sher**  
Chief Financial Officer

22 October 2014

# Abridged statement of comprehensive income

for the six months ended 31 August 2014

|                                                                           | Unaudited<br>Six months to<br>31 August<br>2014<br>R'000 | Unaudited<br>Six months to<br>31 August<br>2013<br>R'000 | Audited<br>Year to<br>28 February<br>2014<br>R'000 |
|---------------------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------|
| <b>Revenue</b>                                                            | <b>6 364 090</b>                                         | <b>5 671 074</b>                                         | <b>11 802 415</b>                                  |
| Cost of sales                                                             | (5 382 325)                                              | (4 782 663)                                              | (9 891 844)                                        |
| <b>Gross profit</b>                                                       | <b>981 765</b>                                           | <b>888 411</b>                                           | <b>1 910 571</b>                                   |
| Other income                                                              | 69 796                                                   | 40 555                                                   | 81 603                                             |
| Administrative expenses                                                   | (417 854)                                                | (467 344)                                                | (888 352)                                          |
| Marketing and selling expenses                                            | (311 571)                                                | (286 819)                                                | (616 566)                                          |
| Other operating expenses                                                  | (96 116)                                                 | (97 980)                                                 | (185 383)                                          |
| <b>Operating profit</b>                                                   | <b>226 020</b>                                           | <b>76 823</b>                                            | <b>301 873</b>                                     |
| Interest received                                                         | 2 831                                                    | 5 079                                                    | 9 881                                              |
| Interest paid                                                             | (46 377)                                                 | (41 387)                                                 | (78 324)                                           |
| Impairment of intangible assets and goodwill                              | -                                                        | -                                                        | (10 718)                                           |
| Share of profits from associates                                          | 12 248                                                   | 13 339                                                   | 33 718                                             |
| Profit on sale of shares                                                  | 371                                                      | -                                                        | -                                                  |
| Profit/(loss) on sale of property and equipment                           | 615                                                      | (170)                                                    | (297)                                              |
| <b>Profit before taxation</b>                                             | <b>195 708</b>                                           | <b>53 684</b>                                            | <b>256 133</b>                                     |
| Taxation                                                                  | (44 976)                                                 | (35 483)                                                 | (93 629)                                           |
| <b>Profit for the period/year</b>                                         | <b>150 732</b>                                           | <b>18 201</b>                                            | <b>162 504</b>                                     |
| <b>Other comprehensive income*</b>                                        |                                                          |                                                          |                                                    |
| Exchange differences on translating foreign operations                    | (1 317)                                                  | 10 723                                                   | 6 301                                              |
| Exchange differences arising on the net investment of a foreign operation | 8 224                                                    | (5 540)                                                  | 2 107                                              |
| Fair value adjustment of derivative financial instrument                  | 25                                                       | 373                                                      | 545                                                |
| Non-controlling interest                                                  | 526                                                      | 2 131                                                    | 2 515                                              |
| Other comprehensive income for the period/year, net of tax                | 7 458                                                    | 7 687                                                    | 11 468                                             |
| <b>Total comprehensive income for the period/year</b>                     | <b>158 190</b>                                           | <b>25 888</b>                                            | <b>173 972</b>                                     |
| <b>Profit attributable to:</b>                                            |                                                          |                                                          |                                                    |
| Owners of the parent                                                      | 151 258                                                  | 20 332                                                   | 165 019                                            |
| Non-controlling interest                                                  | (526)                                                    | (2 131)                                                  | (2 515)                                            |
| <b>Total comprehensive income attributable to:</b>                        |                                                          |                                                          |                                                    |
| Owners of the parent                                                      | 158 190                                                  | 25 888                                                   | 173 972                                            |
| Non-controlling interest                                                  | (526)                                                    | (2 131)                                                  | (2 515)                                            |
| <b>Earnings per share</b>                                                 |                                                          |                                                          |                                                    |
| Basic (cents)                                                             | 151,3                                                    | 22,3                                                     | 176,9                                              |
| Diluted (cents)                                                           | 143,1                                                    | 21,3                                                     | 165,5                                              |
| <b>Approved dividends to shareholders</b>                                 | <b>140</b>                                               | <b>140</b>                                               | <b>140</b>                                         |
| Interim dividend (cents)                                                  | 60                                                       | 60                                                       | 60                                                 |
| Final dividend (cents) in respect of prior year                           | 80                                                       | 80                                                       | 80                                                 |
| <b>Calculation of headline earnings</b>                                   |                                                          |                                                          |                                                    |
| <b>Profit for the period/year</b>                                         | <b>151 258</b>                                           | <b>20 332</b>                                            | <b>165 019</b>                                     |
| (Profit)/loss on sale of property and equipment                           | (615)                                                    | 170                                                      | 297                                                |
| Taxation                                                                  | 172                                                      | (48)                                                     | (83)                                               |
| Impairment of intangible assets and goodwill                              | -                                                        | -                                                        | 10 718                                             |
| <b>Headline earnings</b>                                                  | <b>150 815</b>                                           | <b>20 453</b>                                            | <b>175 951</b>                                     |
| <b>Headline earnings per share</b>                                        |                                                          |                                                          |                                                    |
| Headline earnings per share - cents                                       | 150,9                                                    | 22,4                                                     | 188,6                                              |
| Diluted headline earnings per share - cents                               | 142,7                                                    | 21,4                                                     | 176,4                                              |
| Weighted average no of shares - '000's                                    | 99 954                                                   | 91 279                                                   | 93 299                                             |
| Diluted weighted average no of shares - '000's                            | 105 698                                                  | 95 659                                                   | 99 723                                             |

\* All items below will be reclassified to profit and loss upon derecognition.



# Abridged statement of financial position

as at 31 August 2014

|                                                     | Unaudited<br>Six months to<br>31 August<br>2014<br>R'000 | Unaudited<br>Six months to<br>31 August<br>2013<br>R'000 | Audited<br>Year to<br>28 February<br>2014<br>R'000 |
|-----------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------|
| <b>Assets</b>                                       |                                                          |                                                          |                                                    |
| <b>Non-current assets</b>                           | <b>2 241 020</b>                                         | <b>1 871 352</b>                                         | <b>2 164 262</b>                                   |
| Property and equipment                              | 82 649                                                   | 71 794                                                   | 80 794                                             |
| Goodwill                                            | 1 335 166                                                | 1 152 762                                                | 1 335 266                                          |
| Intangible assets                                   | 543 707                                                  | 486 428                                                  | 559 522                                            |
| Investments                                         | 77 330                                                   | -                                                        | 3 530                                              |
| Investment in associates                            | 92 165                                                   | 66 575                                                   | 86 954                                             |
| Deferred taxation                                   | 110 003                                                  | 93 793                                                   | 98 196                                             |
| <b>Current assets</b>                               | <b>2 535 546</b>                                         | <b>2 235 909</b>                                         | <b>2 527 794</b>                                   |
| Trade, other receivables and prepayments            | 1 921 163                                                | 1 678 741                                                | 2 041 069                                          |
| Taxation prepaid                                    | 20 006                                                   | 13 209                                                   | 15 154                                             |
| Cash resources                                      | 594 377                                                  | 543 959                                                  | 471 571                                            |
| <b>Total assets</b>                                 | <b>4 776 566</b>                                         | <b>4 107 261</b>                                         | <b>4 692 056</b>                                   |
| <b>Equity and liabilities</b>                       |                                                          |                                                          |                                                    |
| <b>Capital and reserves</b>                         | <b>2 340 693</b>                                         | <b>1 959 563</b>                                         | <b>2 097 580</b>                                   |
| Share capital                                       | 2 563                                                    | 2 299                                                    | 2 502                                              |
| Share premium                                       | 1 569 254                                                | 1 232 483                                                | 1 487 124                                          |
| Treasury shares                                     | (12 990)                                                 | (12 891)                                                 | (12 891)                                           |
| Accumulated profit                                  | 673 026                                                  | 474 735                                                  | 513 544                                            |
| Share based payment reserve                         | 110 978                                                  | 258 128                                                  | 107 375                                            |
| Cash flow hedging reserve                           | -                                                        | (197)                                                    | (25)                                               |
| Foreign currency translation reserve                | 729                                                      | 6 468                                                    | 2 046                                              |
| Equity attributable to equity holders of the parent | 2 343 560                                                | 1 961 025                                                | 2 099 675                                          |
| Non controlling interest                            | (3 788)                                                  | (2 383)                                                  | (3 016)                                            |
| BEE shareholders' interest                          | 921                                                      | 921                                                      | 921                                                |
| <b>Non-current liabilities</b>                      | <b>1 087 249</b>                                         | <b>882 375</b>                                           | <b>1 013 242</b>                                   |
| Other non-current liabilities – interest bearing    | 1 395                                                    | 2 408                                                    | 2 106                                              |
| Long-term loan – interest bearing                   | 852 775                                                  | 740 347                                                  | 723 754                                            |
| Redeemable preference shares – interest bearing     | -                                                        | 55 000                                                   | 40 000                                             |
| Derivative financial instruments                    | -                                                        | 197                                                      | 25                                                 |
| Share based payment liability                       | 134 064                                                  | -                                                        | 148 037                                            |
| Obligation under finance lease                      | 3 014                                                    | 3 126                                                    | 1 709                                              |
| Operating lease liability                           | -                                                        | 379                                                      | -                                                  |
| Deferred taxation                                   | 96 001                                                   | 80 918                                                   | 97 611                                             |
| <b>Current liabilities</b>                          | <b>1 348 624</b>                                         | <b>1 265 323</b>                                         | <b>1 581 234</b>                                   |
| <b>Non-interest-bearing current liabilities</b>     | <b>1 061 174</b>                                         | <b>1 036 370</b>                                         | <b>1 099 630</b>                                   |
| Trade and other payables                            | 768 933                                                  | 735 653                                                  | 832 964                                            |
| Provisions                                          | 222 793                                                  | 244 091                                                  | 213 941                                            |
| Other vendor payables                               | 21 905                                                   | 36 836                                                   | 26 801                                             |
| Taxation                                            | 47 543                                                   | 19 790                                                   | 25 924                                             |
| <b>Interest-bearing current liabilities</b>         | <b>287 450</b>                                           | <b>228 953</b>                                           | <b>481 604</b>                                     |
| Current portion of other non-current liabilities    | 7 789                                                    | 13 011                                                   | 10 635                                             |
| Short term loans                                    | 221 665                                                  | 101 229                                                  | 231 588                                            |
| Current portion of redeemable preference shares     | -                                                        | 25 000                                                   | 30 403                                             |
| Current portion of long term loans                  | -                                                        | 29 508                                                   | 8 334                                              |
| Bank overdraft                                      | 57 996                                                   | 60 205                                                   | 200 644                                            |
| <b>Total equity and liabilities</b>                 | <b>4 776 566</b>                                         | <b>4 107 261</b>                                         | <b>4 692 056</b>                                   |
| Number of ordinary shares in issue – 000's          | 102 585                                                  | 91 992                                                   | 100 092                                            |
| Net asset value per share – cents                   | 2 282                                                    | 2 130                                                    | 2 096                                              |

# Abridged statement of cash flows

for the six months ended 31 August 2014

|                                                                                   | Unaudited<br>Six months to<br>31 August<br>2014<br>R'000 | Unaudited<br>Six months to<br>31 August<br>2013<br>R'000 | Audited<br>Year to<br>28 February<br>2014<br>R'000 |
|-----------------------------------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------|
| <b>Operating activities</b>                                                       |                                                          |                                                          |                                                    |
| Profit before taxation and dividends                                              | 195 708                                                  | 53 684                                                   | 256 133                                            |
| <b>Adjustment for:</b>                                                            |                                                          |                                                          |                                                    |
| Depreciation                                                                      | 15 345                                                   | 13 494                                                   | 28 596                                             |
| Impairment of investments, intangible assets, goodwill and loans                  | -                                                        | -                                                        | 10 718                                             |
| Amortisation of intangibles                                                       | 37 350                                                   | 34 563                                                   | 65 630                                             |
| Amortisation of intangibles – acquired in a business combination                  | 28 495                                                   | 25 652                                                   | 47 795                                             |
| Amortisation of intangibles – other than those acquired in a business combination | 8 855                                                    | 8 911                                                    | 17 835                                             |
| (Profit)/loss on disposal of property and equipment                               | (615)                                                    | 170                                                      | 297                                                |
| Share-based payments                                                              | 15 178                                                   | 115 098                                                  | 136 969                                            |
| Share-based payment expense                                                       | 35 283                                                   | 35 269                                                   | 57 140                                             |
| 2013 BBBEE deal – IFRS 2 one-off, non cash flow, share based payment expense      | -                                                        | 86 805                                                   | 86 805                                             |
| Share-based payment – adjusted to fair value                                      | -                                                        | (6 976)                                                  | (6 976)                                            |
| Revaluation of share-based payment liability                                      | (20 105)                                                 | -                                                        | -                                                  |
| Cash settlement of share options exercised                                        | (25 548)                                                 | (40 886)                                                 | (40 884)                                           |
| Revaluation of foreign exchange denominated inter company loan                    | 8 224                                                    | (5 539)                                                  | 2 926                                              |
| Non-cash portion of operating lease rentals                                       | 661                                                      | 149                                                      | 561                                                |
| Foreign currency translation reserve                                              | (1 317)                                                  | 10 723                                                   | 6 301                                              |
| Interest received                                                                 | (2 831)                                                  | (5 079)                                                  | (9 881)                                            |
| Interest paid                                                                     | 46 377                                                   | 41 387                                                   | 78 324                                             |
| Cash generated from operations before working capital changes                     | 288 532                                                  | 217 764                                                  | 535 690                                            |
| Decrease/(increase) in trade and other receivables and prepayments                | 119 906                                                  | (39 931)                                                 | (368 303)                                          |
| (Decrease)/increase in trade and other payables and provisions                    | (55 179)                                                 | 31 284                                                   | 70 135                                             |
| <b>Cash generated from operations</b>                                             | <b>353 259</b>                                           | <b>209 117</b>                                           | <b>237 522</b>                                     |
| Interest received                                                                 | 2 831                                                    | 5 079                                                    | 9 881                                              |
| Interest paid                                                                     | (46 377)                                                 | (41 387)                                                 | (78 324)                                           |
| Taxation paid                                                                     | (41 624)                                                 | (63 273)                                                 | (125 790)                                          |
| Dividend paid                                                                     | -                                                        | -                                                        | (132 868)                                          |
| <b>Net cash generated/(utilised) by operating activities</b>                      | <b>268 089</b>                                           | <b>109 536</b>                                           | <b>(89 579)</b>                                    |
| <b>Investing activities</b>                                                       |                                                          |                                                          |                                                    |
| Additions to property, equipment and intangible assets                            | (38 582)                                                 | (29 872)                                                 | (78 119)                                           |
| Proceeds on the sale of property and equipment                                    | 469                                                      | 470                                                      | 1 976                                              |
| Additions to goodwill                                                             | -                                                        | -                                                        | (5 717)                                            |
| Acquisition of businesses                                                         | -                                                        | -                                                        | (258 681)                                          |
| Acquisition of investment                                                         | (73 803)                                                 | -                                                        | (3 530)                                            |
| Investment in associates                                                          | (12 248)                                                 | (13 339)                                                 | (33 718)                                           |
| Dividends received from associates                                                | 7 037                                                    | -                                                        | -                                                  |
| Non controlling interest                                                          | (246)                                                    | (39 342)                                                 | (40 926)                                           |
| <b>Net cash utilised from investing activities</b>                                | <b>(117 373)</b>                                         | <b>(82 083)</b>                                          | <b>(418 715)</b>                                   |
| <b>Financing activities</b>                                                       |                                                          |                                                          |                                                    |
| Issue of shares under employee share option scheme                                | 8 504                                                    | 5 274                                                    | 5 274                                              |
| Issue of shares pursuant to acquisitions                                          | 73 687                                                   | -                                                        | 254 844                                            |
| Long term loans raised                                                            | 129 019                                                  | 732 013                                                  | 723 754                                            |
| Long term loans repaid                                                            | (40 000)                                                 | (15 000)                                                 | (38 333)                                           |
| Short term loan raised                                                            | 190 920                                                  | 106 377                                                  | 231 588                                            |
| Short term loan repaid                                                            | (243 090)                                                | (575 587)                                                | (588 999)                                          |
| Other non-current liabilities – interest bearing                                  | 592                                                      | (1 063)                                                  | (3 159)                                            |
| Decrease in other payables                                                        | -                                                        | (85 320)                                                 | (85 320)                                           |
| (Decrease)/increase in other payables                                             | (4 894)                                                  | 36 836                                                   | 26 801                                             |
| <b>Net cash generated by financing activities</b>                                 | <b>114 738</b>                                           | <b>203 530</b>                                           | <b>526 450</b>                                     |
| Net increase in cash and cash equivalents                                         | 265 454                                                  | 230 983                                                  | 18 156                                             |
| Cash and cash equivalents at the beginning of period/year                         | 270 927                                                  | 252 771                                                  | 252 771                                            |
| Cash and cash equivalents at the end of the period/year                           | 536 381                                                  | 483 754                                                  | 270 927                                            |
| Free cash generated by operations per share – cents                               | 268,2                                                    | 120,0                                                    | 46,4                                               |

## Total interest bearing liabilities of the group

as at 31 August 2014

|                                                  | Unaudited<br>Six months to<br>31 August<br>2014<br>R'000 | Unaudited<br>Six months to<br>31 August<br>2013<br>R'000 | Audited<br>Year to<br>28 February<br>2014<br>R'000 |
|--------------------------------------------------|----------------------------------------------------------|----------------------------------------------------------|----------------------------------------------------|
| Net gearing                                      | 24%                                                      | 25%                                                      | 37%                                                |
| Net bank balances                                | (536 381)                                                | (483 754)                                                | (270 927)                                          |
| Other long term loans                            | 1 395                                                    | 2 408                                                    | 2 106                                              |
| Long term loan                                   | 852 775                                                  | 740 347                                                  | 723 754                                            |
| Redeemable preference share                      | -                                                        | 55 000                                                   | 40 000                                             |
| Obligations under finance lease                  | 3 014                                                    | 3 126                                                    | 1 709                                              |
| Operating lease liability                        | -                                                        | 379                                                      | -                                                  |
| Current portion of other non-current liabilities | 7 789                                                    | 13 011                                                   | 10 635                                             |
| Current portion of long term loans               | -                                                        | 29 508                                                   | 8 334                                              |
| Current portion of redeemable preference shares  | -                                                        | 25 000                                                   | 30 403                                             |
| Short term loans                                 | 221 665                                                  | 101 229                                                  | 231 588                                            |
| <b>Total interest bearing liabilities</b>        | <b>550 257</b>                                           | <b>486 254</b>                                           | <b>777 602</b>                                     |
| <b>Mix of debt gross of cash</b>                 |                                                          |                                                          |                                                    |
| Total long term debt                             | 79%                                                      | 83%                                                      | 73%                                                |
| Total short term debt                            | 21%                                                      | 17%                                                      | 27%                                                |
| <b>Total</b>                                     | <b>100%</b>                                              | <b>100%</b>                                              | <b>100%</b>                                        |

## Fair values of financial instruments

Some of the Group's financial assets and financial liabilities are measured at fair value at the end of each reporting period. The following table gives information about how the fair values of these financial assets and financial liabilities are determined (in particular, the valuation technique(s) and inputs used).

| Financial assets/<br>financial liabilities                        | Fair value<br>as at<br>31 August<br>2014<br>R'000 | Fair value<br>as at<br>31 August<br>2013<br>R'000 | Fair value<br>as at<br>28 February<br>2014<br>R'000 | Fair value<br>hierarchy | Valuation technique(s) and<br>key inputs                                                                                                                                                                                                                                            | Significant<br>unobservable<br>input(s) | Relationship of<br>unobservable<br>inputs to fair<br>value |
|-------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------|-----------------------------------------------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------|------------------------------------------------------------|
| Trade and other<br>receivables                                    | 1 921 163                                         | 1 678 741                                         | 2 041 069                                           | Level 3                 | Face value less specific related<br>provision                                                                                                                                                                                                                                       | n/a                                     | n/a                                                        |
| Redeemable<br>preference shares<br>(including current<br>portion) | -                                                 | 84 508                                            | 70 403                                              | Level 2                 | Discounted cash flow at a<br>coupon rate of 82.5% of prime<br>that reflects the issuer's current<br>borrowing rate at the end of<br>the reporting period                                                                                                                            | n/a                                     | n/a                                                        |
| Derivative financial<br>instrument                                | -                                                 | 197                                               | 25                                                  | Level 2                 | Discounted cash flow. Future<br>cash flows are estimated<br>based on forward interest rates<br>(from observable yield curves<br>at the end of the reporting<br>period) and contract interest<br>rates, discounted at a rate that<br>reflects the credit risk of the<br>counterparty | n/a                                     | n/a                                                        |
| Share based<br>payment liability                                  | 134 064                                           | -                                                 | 148 037                                             | Level 2                 | Black-Scholes pricing model                                                                                                                                                                                                                                                         | n/a                                     | n/a                                                        |
| Trade and<br>other payables<br>(excluding VAT)                    | 635 993                                           | 632 688                                           | 728 918                                             | Level 3                 | Expected settlement value                                                                                                                                                                                                                                                           | n/a                                     | n/a                                                        |
| Short-term loans                                                  | 221 665                                           | 101 229                                           | 231 588                                             | Level 2                 | Amortised cost plus accrued<br>interest                                                                                                                                                                                                                                             | n/a                                     | n/a                                                        |

# Abridged statement of changes in equity

for the six months ended 31 August 2014

|                                                                       | Share capital<br>R'000 | Share premium<br>R'000 | Treasury shares<br>R'000 | Share based payment reserve<br>R'000 |
|-----------------------------------------------------------------------|------------------------|------------------------|--------------------------|--------------------------------------|
| <b>Balance as at 1 March 2013 (audited)</b>                           | 2 295                  | 1 227 213              | (12 891)                 | 183 914                              |
| Issue of ordinary shares under employee share option plan             | 4                      | 5 270                  | -                        | -                                    |
| Recognition of BBBEE and staff share-based payments                   | -                      | -                      | -                        | 115 098                              |
| Share options exercised during the period                             | -                      | -                      | -                        | (40 884)                             |
| Share options cash settled                                            | -                      | -                      | -                        | -                                    |
| Profit for the period                                                 | -                      | -                      | -                        | -                                    |
| Other comprehensive income for the period                             | -                      | -                      | -                        | -                                    |
| Acquisition of minority interest                                      | -                      | -                      | -                        | -                                    |
| <b>Balance as at 31 August 2013 (unaudited)</b>                       | 2 299                  | 1 232 483              | (12 891)                 | 258 128                              |
| Issue of ordinary shares pursuant to acquisition                      | 203                    | 255 838                | -                        | -                                    |
| Capitalisation of transaction costs                                   | -                      | (1 197)                | -                        | -                                    |
| Dividend distributions                                                | -                      | -                      | -                        | -                                    |
| Recognition of BBBEE and staff share-based payments                   | -                      | -                      | -                        | 21 871                               |
| Revaluation of share based payments                                   | -                      | -                      | -                        | (24 587)                             |
| Transfer of share-based payment reserve share-based payment liability | -                      | -                      | -                        | (148 037)                            |
| Profit for the period                                                 | -                      | -                      | -                        | -                                    |
| Other comprehensive income for the period                             | -                      | -                      | -                        | -                                    |
| Reserves acquired                                                     | -                      | -                      | -                        | -                                    |
| <b>Balance as at 28 February 2014 (audited)</b>                       | 2 502                  | 1 487 124              | (12 891)                 | 107 375                              |
| Issue of ordinary shares pursuant to acquisition                      | 55                     | 73 632                 | -                        | -                                    |
| Issue of ordinary share under employee share option plan              | 6                      | 8 498                  | -                        | -                                    |
| Recognition of BBBEE and staff share-based payments                   | -                      | -                      | -                        | 3 603                                |
| Adcorp Empowerment Share Incentive Trust investment written off       | -                      | -                      | (99)                     | -                                    |
| Profit for the period                                                 | -                      | -                      | -                        | -                                    |
| Other comprehensive income for the period                             | -                      | -                      | -                        | -                                    |
| Minority distribution                                                 | -                      | -                      | -                        | -                                    |
| <b>Balance as at 31 August 2014 (unaudited)</b>                       | 2 563                  | 1 569 254              | (12 990)                 | 110 978                              |

| Foreign<br>currency<br>translation<br>reserve<br>R'000 | Cash flow<br>hedging<br>reserve<br>R'000 | Retained<br>earnings<br>R'000 | Attributable to<br>equity holders<br>of the parent<br>R'000 | Non-<br>controlling<br>interest<br>R'000 | BEE<br>shareholders'<br>interest<br>R'000 | Total<br>R'000 |
|--------------------------------------------------------|------------------------------------------|-------------------------------|-------------------------------------------------------------|------------------------------------------|-------------------------------------------|----------------|
| (4 255)                                                | (570)                                    | 492 946                       | 1 888 652                                                   | 6 088                                    | 921                                       | 1 895 661      |
| -                                                      | -                                        | -                             | 5 274                                                       | -                                        | -                                         | 5 274          |
| -                                                      | -                                        | -                             | 115 098                                                     | -                                        | -                                         | 115 098        |
| -                                                      | -                                        | 40 884                        | -                                                           | -                                        | -                                         | -              |
| -                                                      | -                                        | (40 884)                      | (40 884)                                                    | -                                        | -                                         | (40 884)       |
| -                                                      | -                                        | 20 332                        | 20 332                                                      | -                                        | -                                         | 20 332         |
| 10 723                                                 | 373                                      | (5 540)                       | 5 556                                                       | (2 131)                                  | -                                         | 3 425          |
| -                                                      | -                                        | (33 003)                      | (33 003)                                                    | (6 340)                                  | -                                         | (39 343)       |
| 6 468                                                  | (197)                                    | 474 735                       | 1 961 025                                                   | (2 383)                                  | 921                                       | 1 959 563      |
| -                                                      | -                                        | -                             | 256 041                                                     | -                                        | -                                         | 256 041        |
| -                                                      | -                                        | -                             | (1 197)                                                     | -                                        | -                                         | (1 197)        |
| -                                                      | -                                        | (132 868)                     | (132 868)                                                   | -                                        | -                                         | (132 868)      |
| -                                                      | -                                        | -                             | 21 871                                                      | -                                        | -                                         | 21 871         |
| -                                                      | -                                        | 20 926                        | (3 661)                                                     | -                                        | -                                         | (3 661)        |
| -                                                      | -                                        | -                             | (148 037)                                                   | -                                        | -                                         | (148 037)      |
| -                                                      | -                                        | 144 687                       | 144 687                                                     | -                                        | -                                         | 144 687        |
| (4 422)                                                | 172                                      | 7 647                         | 3 397                                                       | (384)                                    | -                                         | 3 013          |
| -                                                      | -                                        | (1 583)                       | (1 583)                                                     | (249)                                    | -                                         | (1 832)        |
| 2 046                                                  | (25)                                     | 513 544                       | 2 099 675                                                   | (3 016)                                  | 921                                       | 2 097 580      |
| -                                                      | -                                        | -                             | 73 687                                                      | -                                        | -                                         | 73 687         |
| -                                                      | -                                        | -                             | 8 504                                                       | -                                        | -                                         | 8 504          |
| -                                                      | -                                        | -                             | 3 603                                                       | -                                        | -                                         | 3 603          |
| -                                                      | -                                        | -                             | (99)                                                        | -                                        | -                                         | (99)           |
| -                                                      | -                                        | 151 258                       | 151 258                                                     | -                                        | -                                         | 151 258        |
| (1 317)                                                | 25                                       | 8 224                         | 6 932                                                       | (526)                                    | -                                         | 6 406          |
| -                                                      | -                                        | -                             | -                                                           | (246)                                    | -                                         | (246)          |
| 729                                                    | -                                        | 673 026                       | 2 343 560                                                   | (3 788)                                  | 921                                       | 2 340 693      |

# Abridged segment report (unaudited) \* \*

for the six months ended 31 August 2014

|                                                                                                                               | Staffing       |                 |                               | BPO,<br>Training and<br>Financial<br>services |
|-------------------------------------------------------------------------------------------------------------------------------|----------------|-----------------|-------------------------------|-----------------------------------------------|
|                                                                                                                               | Blue<br>collar | White<br>collar | Independent<br>contracting*** |                                               |
| <b>Revenue</b>                                                                                                                |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 3 497 726      | 672 359         | 2 036 025                     | 139 403                                       |
| 31 August 2013 (R'000)                                                                                                        | 2 906 186      | 670 364         | 1 949 030                     | 138 762                                       |
| 28 February 2014 (R'000)                                                                                                      | 6 258 270      | 1 314 015       | 3 892 860                     | 317 586                                       |
| <b>Internal revenue</b>                                                                                                       |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 4 976          | 16 556          | -                             | 13 124                                        |
| 31 August 2013 (R'000)                                                                                                        | 6 221          | 5 290           | -                             | 7 918                                         |
| 28 February 2014 (R'000)                                                                                                      | 11 352         | 40 617          | 197                           | 23 747                                        |
| <b>Operating profit/(loss)</b>                                                                                                |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 197 683        | 30 891          | 50 674                        | 19 274                                        |
| 31 August 2013 (R'000)                                                                                                        | 141 510        | 22 037          | 56 845                        | 23 796                                        |
| 28 February 2014 (R'000)                                                                                                      | 326 073        | 57 268          | 109 318                       | 42 555                                        |
| <b>Normalised* EBITDA excluding share-based payments lease smoothing and transaction costs</b>                                |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 218 525        | 27 731          | 73 279                        | 24 507                                        |
| 31 August 2013 (R'000)                                                                                                        | 154 016        | 28 612          | 79 277                        | 30 565                                        |
| 28 February 2014 (R'000)                                                                                                      | 358 231        | 68 523          | 154 434                       | 52 070                                        |
| <b>Normalised* EBITDA margin excluding share-based payments lease smoothing and transaction costs</b>                         |                |                 |                               |                                               |
| 31 August 2014 (%)                                                                                                            | 6,2%           | 4,1%            | 3,6%                          | 17,6%                                         |
| 31 August 2013 (%)                                                                                                            | 5,3%           | 4,3%            | 4,1%                          | 22,0%                                         |
| 28 February 2014 (%)                                                                                                          | 5,7%           | 5,2%            | 4,0%                          | 16,4%                                         |
| <b>Normalised* EBITDA excluding share-based payments lease smoothing and transaction costs contribution % to Group EBITDA</b> |                |                 |                               |                                               |
| 31 August 2014 (%)                                                                                                            | 72,9%          | 9,3%            | 24,4%                         | 8,2%                                          |
| 31 August 2013 (%)                                                                                                            | 62,3%          | 11,6%           | 32,1%                         | 12,4%                                         |
| 28 February 2014 (%)                                                                                                          | 65,8%          | 12,6%           | 28,4%                         | 9,6%                                          |
| <b>Depreciation and amortisation</b>                                                                                          |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 20 580         | 4 638           | 21 560                        | 3 254                                         |
| 31 August 2013 (R'000)                                                                                                        | 9 909          | 10 510          | 21 181                        | 5 201                                         |
| 28 February 2014 (R'000)                                                                                                      | 24 379         | 10 760          | 42 556                        | 7 986                                         |
| <b>Interest income</b>                                                                                                        |                |                 |                               |                                               |
| 31 August 2014 (R'000)                                                                                                        | 6 644          | 6 314           | 2 999                         | 6 200                                         |
| 31 August 2013 (R'000)                                                                                                        | 12 195         | 5 496           | 4 569                         | 6 494                                         |
| 28 February 2014 (R'000)                                                                                                      | 28 444         | 10 159          | 12 586                        | 12 423                                        |



Group Central

| Emergent Business | Sub total  | Central costs | Shared services | Total      | Rest of the world* | South Africa | Total      |
|-------------------|------------|---------------|-----------------|------------|--------------------|--------------|------------|
| 11 603            | 6 357 116  | 6 974         | -               | 6 364 090  | 1 984 616          | 4 379 474    | 6 364 090  |
| 6 497             | 5 670 839  | (48)          | 283             | 5 671 074  | 1 650 987          | 4 020 087    | 5 671 074  |
| 14 173            | 11 796 904 | 5 459         | 52              | 11 802 415 | 3 470 309          | 8 332 106    | 11 802 415 |
| 3 709             | 38 365     | -             | -               | 38 365     | -                  | 38 365       | 38 365     |
| 4                 | 19 433     | -             | -               | 19 433     | -                  | 19 433       | 19 433     |
| 6 580             | 82 493     | -             | -               | 82 493     | -                  | 82 493       | 82 493     |
| (3 743)           | 294 779    | (56 276)      | (12 483)        | 226 020    | 58 186             | 167 834      | 226 020    |
| (12 661)          | 231 527    | (150 173)     | (4 531)         | 76 823     | 38 582             | 38 241       | 76 823     |
| (19 070)          | 516 144    | (219 056)     | 4 785           | 301 873    | 111 808            | 190 065      | 301 873    |
| (2 456)           | 341 586    | (33 478)      | (8 382)         | 299 726    | 81 812             | 217 914      | 299 726    |
| (11 541)          | 280 929    | (29 046)      | (4 780)         | 247 103    | 50 974             | 196 129      | 247 103    |
| (19 130)          | 614 128    | (75 666)      | 5 919           | 544 381    | 141 746            | 402 635      | 544 381    |
| -                 | 5,4%       | -             | -               | 4,7%       | 4,1%               | 5,0%         | 4,7%       |
| -                 | 5,0%       | -             | -               | 4,4%       | 3,1%               | 4,9%         | 4,4%       |
| -                 | 5,2%       | -             | -               | 4,6%       | 4,1%               | 4,8%         | 4,6%       |
| (0,8%)            | 114,0%     | (11,2%)       | (2,8%)          | 100,0%     | 27,3%              | 72,7%        | 100,0%     |
| (4,7%)            | 113,7%     | (11,8%)       | (1,9%)          | 100,0%     | 20,6%              | 79,4%        | 100,0%     |
| (3,5%)            | 112,8%     | (13,9%)       | 1,1%            | 100,0%     | 26,0%              | 74,0%        | 100,0%     |
| 1 525             | 51 557     | 1 138         | -               | 52 695     | 21 879             | 30 816       | 52 695     |
| 505               | 47 306     | 751           | -               | 48 057     | 14 212             | 33 845       | 48 057     |
| 1 513             | 87 194     | 7 032         | -               | 94 226     | 14 203             | 80 023       | 94 226     |
| 18                | 22 175     | (19 419)      | 75              | 2 831      | 2 158              | 673          | 2 831      |
| 7                 | 28 761     | (23 782)      | 100             | 5 079      | 1 650              | 3 429        | 5 079      |
| 20                | 63 632     | (53 926)      | 175             | 9 881      | 11 107             | (1 226)      | 9 881      |

# Abridged segment report (unaudited) \* \* continued

for the six months ended 31 August 2014

|                                            | Staffing       |                 |                               | BPO,<br>Training and<br>Financial<br>services |
|--------------------------------------------|----------------|-----------------|-------------------------------|-----------------------------------------------|
|                                            | Blue<br>collar | White<br>collar | Independent<br>contracting*** |                                               |
| <b>Interest expense</b>                    |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | (22 339)       | (2 749)         | (8 280)                       | (3 937)                                       |
| 31 August 2013 (R'000)                     | (12 750)       | (119)           | (8 251)                       | (431)                                         |
| 28 February 2014 (R'000)                   | (29 704)       | (866)           | (21 465)                      | (3 258)                                       |
| <b>Taxation expense/(income)</b>           |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 19 998         | 503             | 7 759                         | 3 658                                         |
| 31 August 2013 (R'000)                     | 13 363         | 1 824           | 14 352                        | 847                                           |
| 28 February 2014 (R'000)                   | 36 494         | 5 769           | 27 773                        | 3 544                                         |
| <b>Net asset values</b>                    |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 1 625 502      | 140 268         | 959 883                       | 238 491                                       |
| 31 August 2013 (R'000)                     | 1 076 725      | 177 980         | 977 192                       | 236 990                                       |
| 28 February 2014 (R'000)                   | 1 549 260      | 212 910         | 948 002                       | 256 314                                       |
| <b>Asset carrying value</b>                |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 2 196 002      | 264 938         | 1 648 324                     | 271 553                                       |
| 31 August 2013 (R'000)                     | 1 571 106      | 318 992         | 1 637 384                     | 254 611                                       |
| 28 February 2014 (R'000)                   | 2 125 074      | 366 947         | 1 625 317                     | 304 049                                       |
| <b>Liabilities carrying value</b>          |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 570 500        | 124 670         | 688 441                       | 33 062                                        |
| 31 August 2013 (R'000)                     | 494 381        | 141 012         | 660 192                       | 17 621                                        |
| 28 February 2014 (R'000)                   | 575 814        | 154 037         | 677 315                       | 47 735                                        |
| <b>Additions to property and equipment</b> |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 8 265          | 555             | 2 930                         | 3 192                                         |
| 31 August 2013 (R'000)                     | 6 484          | 3 281           | 1 453                         | 649                                           |
| 28 February 2014 (R'000)                   | 14 140         | 13 350          | 252                           | 1 490                                         |
| <b>Tangible assets</b>                     |                |                 |                               |                                               |
| 31 August 2014 (R'000)                     | 39 716         | 9 892           | 12 930                        | 6 390                                         |
| 31 August 2013 (R'000)                     | 33 726         | 10 699          | 8 222                         | 5 493                                         |
| 28 February 2014 (R'000)                   | 34 800         | 10 939          | 14 620                        | 4 753                                         |

\* Rest of the world represents operations in Africa and Australia.

\*\* The allocation basis of the various segments has been updated to better reflect the manner in which the Group's activities are currently managed.

\*\*\* Also known as professional services.

Group Central

| Emergent Business | Sub total | Central costs | Shared services | Total     | Rest of the world* | South Africa | Total     |
|-------------------|-----------|---------------|-----------------|-----------|--------------------|--------------|-----------|
| (4 993)           | (42 298)  | 644           | (4 723)         | (46 377)  | (7 502)            | (38 875)     | (46 377)  |
| (2 671)           | (24 222)  | (16 006)      | (1 159)         | (41 387)  | (4 198)            | (37 189)     | (41 387)  |
| (6 498)           | (61 791)  | (13 471)      | (3 062)         | (78 324)  | (22 584)           | (55 740)     | (78 324)  |
| (8 582)           | 23 336    | 21 640        | -               | 44 976    | 6 710              | 38 266       | 44 976    |
| (4 164)           | 26 222    | 9 261         | -               | 35 483    | 4 645              | 30 838       | 35 483    |
| (855)             | 72 725    | 20 904        | -               | 93 629    | (2 730)            | 96 359       | 93 629    |
| 24 472            | 2 988 616 | (623 273)     | (24 650)        | 2 340 693 | 736 542            | 1 604 151    | 2 340 693 |
| 10 671            | 2 479 558 | (503 976)     | (16 019)        | 1 959 563 | 434 953            | 1 524 610    | 1 959 563 |
| 10 548            | 2 977 034 | (847 185)     | (32 269)        | 2 097 580 | 695 431            | 1 402 149    | 2 097 580 |
| 30 733            | 4 411 550 | 346 032       | 18 984          | 4 776 566 | 1 358 801          | 3 417 765    | 4 776 566 |
| 14 415            | 3 796 508 | 293 606       | 17 147          | 4 107 261 | 1 113 311          | 2 993 950    | 4 107 261 |
| 18 270            | 4 439 657 | 243 562       | 8 837           | 4 692 056 | 1 430 496          | 3 261 560    | 4 692 056 |
| 6 261             | 1 422 934 | 969 305       | 43 634          | 2 435 873 | 622 259            | 1 813 614    | 2 435 873 |
| 3 744             | 1 316 950 | 797 582       | 33 166          | 2 147 698 | 678 358            | 1 469 340    | 2 147 698 |
| 7 722             | 1 462 623 | 1 090 747     | 41 106          | 2 594 476 | 735 065            | 1 859 411    | 2 594 476 |
| 1 274             | 16 216    | 664           | 168             | 17 048    | 3 907              | 13 141       | 17 048    |
| 2 620             | 14 487    | 1 439         | 3 422           | 19 348    | 2 189              | 17 159       | 19 348    |
| 5 478             | 34 710    | 4 478         | 3 926           | 43 114    | 2 678              | 40 436       | 43 114    |
| 4 834             | 73 762    | 5 405         | 3 482           | 82 649    | 19 412             | 63 237       | 82 649    |
| 2 502             | 60 642    | 3 970         | 7 182           | 71 794    | 13 529             | 58 265       | 71 794    |
| 4 649             | 69 761    | 5 719         | 5 314           | 80 794    | 7 494              | 73 300       | 80 794    |

## Summary features

- Revenue increased by 12% to R6,36 billion
- Normalised EBITDA for the period increased by 21% to R299,73 million
- Normalised EBITDA margin up from 4,4% to 4,7%
- Normalised earnings per share increased by 9% to 192 cents per share
- Interim dividend of 60 cents per share declared
- Normalised effective tax rate stable year on year at 23%
- Headline earnings per share increased by 573% to 150,9 cents per share
- Cash conversion ratio up from 93% to 128%
- Gearing down from previous financial year end level of 37% to 24%
- Debtors' days improved from previous financial year end level of 48 days to 41 days
- Net asset value per share increased by 7% to 2 282 cents per share
- Strong organic performance from blue-collar segment
- Labour Solutions Australia (LSA) integrated and is well positioned for growth
- BPO and Training businesses continued to experience difficult trading conditions
- MSP/RPO assignments gaining momentum within existing client base
- African operations continued to perform well with good growth prospects
- The new Labour Relations Act signed into law. Implementation date yet to be gazetted
- South African operations well prepared for new labour legislation
- Uncertain labour market favours contracting workforce due to complexity of compliance
- Asia Pacific expansion plans well advanced and hold much promise
- International alliances also extend the Group's geographic reach and global presence
- Focus is on delivering value for clients and increasing the level of sophistication and technology advancement
- Group's shared service centre delivering cost efficiency and scale advantage
- Strong and robust balance sheet provides strategic advantage
- Recognised by Integrated Reporting and Assurance Services – highest sector score  
Sustainability Data Transparency Index – Services and other

# Corporate information

## Adcorp Holdings Limited

("Adcorp" or "Adcorp Group" or "the Group")

Registration number 1974/001804/06

Share code: ADR

ISIN number: ZAE000000139

## Executive directors

BE Bulunga, RL Pike (Chief Executive Officer), AM Sher, PC Swart

## Non-executive directors

GP Dingaan, NS Ndhrazi, MR Ramaite

## Independent non-executive directors

MJN Njike (Chairman), ME Mithunzi, TDA Ross, SN Mabaso-Koyana, M Spicer

## Alternate non-executive directors

C Maswanganyi, L Mojela

## Physical address

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Tel: 011 244 5300  
Fax: 011 244 5310  
Email: cfo@adcorp.co.za  
Registration number 1974/001804/06

## Acting Company Secretary

AM Sher

## Transfer secretaries

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Rennie House  
13th floor  
19 Ameshoff Street  
Braamfontein  
2001

## Sponsor

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